

G/F Cebuana Lhuillier Building, 1129 Metropolitan corner Chino Roces Avenues, Brgy. San Antonio, Makati City, Philippines 1203 (02) 8779-9800, (02) 8759-9800 1 www.cebuanalhuillier.com

May 30, 2024



Attn: Corporate Governance Unit Insurance Commission 1071 United Nations Avenue, Ermita Manila, 1000

### RE: Annual Corporate Governance Report CY 2023 - Cebuana Lhuillier Insurance Brokers, Incorporated

Dear Sir / Madam:

https://cebuanalhuillier.com/w

This is to formally file the Annual Corporate Governance Report of Cebuana Lhuillier Insurance Brokers, Inc. (License No IB-03-2023-R-A) for calendar year 2023. Attached together with this letter are two (2) copies of the subject document.

If you have any questions or concerns, contact us at ramor@pjlhuillier.com or mobile number

Thank you very much and we hope you find everything in order.

Sincerely,

't Amor Company Representative



# ANNUAL CORPORATE GOVERNANCE REPORT OF CEBUANA LHUILLIER INSURANCE BROKERS, INC.

- 1. For the fiscal year ended December 31,2023
- 2. Certificate Authority Number IB-03-2023-R-A
- 3. Makati City, Metro Manila, 1203
- 4. 133 P&EL Bldg., Chino Roces cor. Metropolitan Ave., Barangay. San Antonio, Makati City
- 5. (02) 8779-9800
- 6. Company's Official Website: https://www.cebuanalhuillier.com/microinsurance/

#### ANNUAL CORPORATE GOVERNANCE REPORT

		COMPLIANT/NON- COMPLIANT	ADDITIONAL INFORMATION	REFERENCE/EXPLANATION
			The Board's Governance Responsibilities	
its cor	<b>ple 1:</b> The company should be headed porate objectives and the long-term b mmendation 1.1.		с	and sustainability of the corporation in a manner consistent with
1	Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.	COMPLIANT	a document containing information on with the following:	The Board of Directors (BOD) is composed of five (5) directors with experience in the fields of business, IT, banking and insurance. The Directors are qualified individuals for their positions with an appropriate mix of competence and expertise.
2	Board has an appropriate mix of competence and expertise.	COMPLIANT		
3	Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.	COMPLIANT		
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B Corporate-Governance-Manual-CLIB-6.pdf
Recor	nmendation 1.2.			
1	Board is composed of a majority of non-executive directors	COMPLIANT	Identify or provide link/reference to a document identifying the directors and the types of their directorships	3 Directors of the BOD are non-executive directors.
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf

Recor	nmendation 1.3.			
1	Company provides in its Board Charter or Manual of Corporate Governance a policy on the training of directors.	COMPLIANT	Provide link or reference to the company's Board Charter or Manual of Corporate Governance relating to its policy on training of directors Provide information or link/reference to	Refer to Section III (A)(3) of the Corporate Governance Manual provides for an Orientation Program for new directors and Continuing Education for existing directors
2	Company provides in its Board Charter or Manual of Corporate Governance an orientation program for first time directors.	COMPLIANT	a document containing information on the orientation program and trainings of directors for the previous year, including the number of hours attended and topics covered.	
3	Company has relevant annual continuing training for all directors.	COMPLIANT	-	
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
Recor	nmendation 1.4.			
1	Board has a policy on board diversity.	COMPLIANT	Provide information or link/reference to a document containing information on the company's board diversity policy. Indicate gender composition of the board.	Refer to Section III (A) (4) of the Corporate Governance Manual provides that the Company recognizes that diversity and difference in principles and prospective among its directors. 2 directors are male and 3 directors are female.
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
Recor	nmendation 1.5.			
1	The Board is assisted in its duties by a Corporate Secretary.	COMPLIANT	Provide information or link/reference to a document containing information on the Corporate Secretary, including	Refer to Section 4 of Article IV of the Corporation's By-Laws refers to the duties of the Corporate Secretary. Atty. Maria Rosario E. Ereño is the Corporate Secretary. https://cebuanalhuillier.com/wp-content/uploads/2024/07/CLIBI_Amended By-Laws.pdf

https://cebuanalhuillier.com/wp-content/uploads/ 2024/05/Audit-Committe-Charter.pdf

				2024/05/Audit-Committe-Charter.pdf
2	Corporate Secretary is a separate individual from the Compliance Officer.	COMPLIANT	his/her name, qualifications, duties and functions.	The Corporate Secretary, Atty. Maria Rosario E. Ereño is a separate individual from the Compliance Officer
3	Corporate Secretary is not a member of the Board of Directors.	COMPLIANT		The Corporate Secretary, Atty. Maria Rosario E. Ereño is not a member of the Board of Directors
4	Corporate Secretary attends training/s on corporate governance.	COMPLIANT	Provide information or link/reference to a document containing information on the corporate governance training attended, including the number of hours and topics covered.	Corporate Secretary attended the Institute of Corporate Directors' training on Corporate Governance on June 06 & 09, 2023. Certificate of Participation is published in the Company's official website.
				https://cebuanalhuillier.com/wp-content/uploads/2024/01/Training-Plan-1.pdf
Recor	nmendation 1.6.			
1	Board is assisted by a Compliance Officer.	COMPLIANT	Provide information or link/reference to a document containing information on the Compliance Officer, including his/her name, position, qualifications,	Mr. Pablo C. Samson II is the Compliance Officer. Refer to the Corporate Governance Manual on the duties and functions of a Compliance Officer https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1
2	Compliance Officer has a rank of Vice President or equivalent position with adequate stature and authority in the corporation.	COMPLIANT	duties and functions	https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf Compliance Officer has a rank of Assistant Vice President with the adequate status and authority in the Corporation
3	Compliance Officer is not a member of the board.	COMPLIANT		The Compliance Officer, Mr. Pablo C. Samson II is not a member of the Board of Directors

4	Compliance Officer attends training/s on corporate governance annually.	COMPLIANT	Provide information or link/reference to a document containing information on the corporate governance training attended, including the number of hours and topics covered.	Compliance Officer attended the Institute of Corporate Directors' training on Corporate Governance on June 06 & 09, 2023. Certificate of Participation is published in the Company's official website.
Princi	<b>ple 2:</b> The fiduciary roles, responsibiliti	ies and accountabilit	ies of the Board as provided under the law, t	https://cebuanalhuillier.com/wp-content/uploads/2024/01/Training-Plan-1.pdf the company's articles and by-laws, and other legal
-		learly made known t	o all directors as well as to stockholders and	other stakeholders.
1	nmendation 2.1. Directors act on a fully informed basis, in good faith, with due diligence and care and in the best interest of the company.	COMPLIANT	Provide information or link/reference to a document containing information on how the directors performed their duties (can include board resolutions, minutes of the meeting)	Per the Company's Corporate Governance Manual, the Board of Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the Company and stakeholders. The Corporate Secretary provides the Directors with relevant information prior to date of the meeting to ensure that they have sufficient time to study and are fully informed of updates before the meeting is held. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B Corporate-Governance-Manual-CLIB-6.pdf
Recor	mmendation 2.2.			
1	Board oversees the development, review and approval of the company's business objectives and strategy.	COMPLIANT	Provide information or link/reference to a document containing information on how the directors performed their functions (can include board resolutions,	Per the Company's Corporate Governance Manual, the Board of Directors oversees the development, review and approval of the company's business objectives and strategy. The Board also oversees and monitors the implementation of the company's
2	Board oversees and monitors the implementation of the company's business objectives and strategy in order to sustain the company's long-term viability and strength.	COMPLIANT	minutes of the meeting) Indicate frequency of review of business objectives and strategy	business objectives and strategy in order to sustain the company's long term viability and strength. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf

Recor	nmendation 2.3.			
1	Board is headed by a competent and qualified Chairperson.	COMPLIANT	Provide information or reference to a document containing information on the chairperson, including his/her name and qualifications.	Mr. Jean Henri D. Lhuillier is the Chairperson, who is competent and qualified to hold the position
Recor	nmendation 2.4		1	
1	Board ensures and adopts an effective succession planning program for directors, key officers and management.	COMPLIANT	Disclose and Provide information or link/reference to a document containing information on the company's succession planning and retirement policies and programs, and its implementation	The Company's Corporate Governance Manual provides for the Succession Planning and the Retirement Policy for its directors, key officers and management.
2	Board adopts a policy on the retirement for directors and key officers	COMPLIANT		https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
Reco	nmendation 2.5.			1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
1	Board formulates a policy specifying the relationship between remuneration and performance of key officers and board members.	COMPLIANT	Provide information or link/reference to a document containing information on the company's remuneration policy and its implementation, including the relationship between remuneration and	The Company's Corporate Governance Manual provides for the key considerations in determining proper compensation and remuneration of its key officers and the Board Directors. There is a formal performance appraisal for the key officers and the Board.
2	Board aligns the remuneration of key officers and board members with long-term interests of the company.	COMPLIANT	performance	The Board Directors do not participate in the discussions or deliberations involving Board remuneration. The CEO, with recommendation from the Chief Finance Officer
3	Directors do not participate in discussions or deliberations involving his/her own remuneration	COMPLIANT		and the Chief Administrative Officer, sets the remuneration of key officers of the Company. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf

Reco	Recommendation 2.6.				
1	Board has a formal and transparent board nomination and election policy.	COMPLIANT	Provide information or link/reference to a document containing information on the company's nomination and election policy and process and its implementation including the criteria	The Board has formal and transparent board nomination and election policy which is included in the Company's Corporate Governance Manual.	
2	Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	COMPLIANT	used in selecting new directors, how the shortlisted candidates and how it encourages nominations from shareholders.		
3	Board nomination and election policy includes how the company accepts nominations from minority shareholders.	COMPLIANT	Provide proof if minority shareholders have a right to nominate candidates to the board. Provide information if there was an		
4	Board nomination and election policy includes how the board reviews nominated candidates.	COMPLIANT	assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.		
5	Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	COMPLIANT			
6	Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	COMPLIANT		https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf	

Recon	nmendation 2.7.			
1	Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	COMPLIANT	Provide information on or to reference to a document containing the company's policy on related party transaction, including policy on the review and approval of significant RPTs. Identify transactions that were approved	The Company's Corporate Governance Manual provides for the responsibility of the BOD on the establishment of a policy on Related Party Transactions. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	COMPLIANT	pursuant to this policy	The Corporate Governance Sub-committee approved an RPT Manual December 13, 2023.
3	RPT policy encompasses all entities within the group, taking into account their size, structure, and risk profile and complexity of operations	COMPLIANT		
Recon	nmendation 2.8.			
1	Board is primarily responsible for approving the selection of Management led by Chief Executive Officer (CEO) and the heads of the other control	COMPLIANT	Provide information on or reference to a document containing the Board's policy and responsibility for approving the selection of Management.	Refer to the Company's Corporate Governance Manual on Performance Assessment
	functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).		Identify the Management team appointed.	https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	Board is primarily responsible for assessing the performance of Management led by the by Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	COMPLIANT	Provide information on or reference to a document containing the Board's policy and responsibility for assessing the performance of management. Provide information on the assessment process and indicate frequency of assessment of performance.	Per the Company's Corporate Governance Manual on Performance Management, the BOD shall be responsible in appointing a competent management team and shall monitor and assess their performance.
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf

Recor	nmendation 2.9.			
1	Board establishes an effective performance management framework that ensures that Management, including the Chief Executive Officer performance is at par with the standards set by the Board and Senior Management.	COMPLIANT	Provide information on or link/reference to a document containing the Board's performance management framework for management and personnel.	The Company's Corporate Governance Manual includes policies on Performance Management https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	COMPLIANT		Refer to the Company's Corporate Governance Manual on Performance Management
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B Corporate-Governance-Manual-CLIB-6.pdf
Recor	nmendation 2.10.			
1	Board oversees that an appropriate internal control system is in place.	COMPLIANT	Provide information on or link/reference to a document showing the Board's responsibility for overseeing that an appropriate internal control system is in	Refer to the Company's Corporate Governance Manual on Internal Control System https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B Corporate-Governance-Manual-CLIB-6.pdf
2	The internal control mechanism includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	COMPLIANT	place and what is included in the internal control system	Refer to the Company's Corporate Governance Manual on Internal Control System https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
3	Board approves the Internal Audit Charter	COMPLIANT	Provide information or link/reference to the Company's Internal Audit Charter	Refer to the Company's Internal Audit Charter

	nmendation 2.11.			
1	Board oversees that the Company has in place a sound enterprise management (ERM) framework to effectively identify, monitor, asses and manage key business risks	COMPLIANT	Provide information or link/reference to a document showing the Board's oversight responsibility on the establishment of a sound enterprise risk management framework and how the board was guided by the framework.	Refer to the Company's Corporate Governance Manual on Enterprise Risk Management.
2	The risk management framework guides the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies	COMPLIANT	Provide proof of effectiveness of risk management strategies, if any.	
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
Recor	nmendation 2.12.			
1	Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary duties.	COMPLIANT	Provide information or link/reference to the company's website where the Board Charter is disclosed.	Refer to the Company's BOD Charter
2	Board Charter serves as a guide to the directors in the performance of their functions	COMPLIANT		https://cebuanalhuillier.com/wp-content/uploads/2024/01/CLIB-Board-o Directors-Charter-1.pdf
3	Board Charter is publicly available and posted on the company's website	COMPLIANT		BOD Charter is uploaded in the Company's website.

Reco	nmendation 3.1.			
1	Board establishes board committees that focus on the specific board functions to aid in the optimal performance of its roles and responsibilities	COMPLIANT	Provide information or link/reference on all the board committees established by the company.	The Company has an Audit Committee.
				https://cebuanalhuillier.com/wp-content/uploads/2024/05/Audit-Committe- Charter.pdf
Reco	mmendation 3.2.			
1	Board establishes an Audit Committee to enhance the oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.	COMPLIANT	Provide information or link/reference to a document containing information on the Audit Committee, including its functions. Indicate if the Audit Committee's responsibility to recommend the appointment and removal of the company's external auditor.	Refer to the Company's Audit Charter https://cebuanalhuillier.com/wp-content/uploads/2024/05/Audit-Committe- Charter.pdf
2	Audit Committee is composed of at least three appropriately qualified non-executive directors, majority of whom, including the Chairman is independent.	COMPLIANT	Provide information or link/reference to a document containing information on the members of the Audit Committee, including their qualifications and type of directorship	The Audit Compliance and Corporate Governance Committee is composed of two Independent directors including the Chairman and one non-executive Director.
3	All members of the committee have the relevant background, knowledge, skills and/or experience in the areas of accounting, auditing and finance.	COMPLIANT	Provide information or link/reference to a document containing information on the background, knowledge skills, and/or experience of the members of the Audit Committee	The members of the Audit Committee have the relevant background, knowledge, skills and/or experience in accounting, auditing and finance.
4	The Chairman of the Audit Committee is not the Chairman of the Board or any other committee.	COMPLIANT	Provide information or link/reference to a document containing information on Chairman of the Audit Committee	The Chairman of the Audit Committee is not the Chairman of the Board. The Company has no other Board-level Committee apart from the Audit Committee.

Recor	Recommendation 3.3.				
1	Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formally assigned to a Nomination and Remuneration Committee.	COMPLIANT	<ul> <li>Provide information or link/reference to a document containing information on the Corporate Governance Committee, including its functions.</li> <li>Indicate if the Committee undertook the process of identifying the quality of directors aligned with the company's strategic direction, if applicable.</li> </ul>	The tasks of the Corporate Governance Committee are currently included in the coverage of the Audit Committee https://cebuanalhuillier.com/wp-content/uploads/2024/05/Audit-Committe- Charter.pdf	
2	Corporate Governance Committee is composed of at least three members, majority of whom should be independent directors	COMPLIANT	Provide information or link/reference to a document containing information on the members of the Corporate Governance Committee, including their qualifications and type of directorship	Committee functions are subsumed to the Audit Compliance and Corporate Governance Committee which is composed of three duly qualified members, two being independent directors including the Chair. The Audit Compliance and Corporate Governance Committee is composed of two Independent directors including the Chairman and one non-executive Director.	
3	Chairman of the Corporate Governance Committee is an independent director.	COMPLIANT	Provide information or link/reference on the Chairman of the Corporate Governance Committee	The Chairman of Audit Compliance and Corporate Governance Committee is an independent Director.	

Recor	nmendation 3.4.			
1	Board establishes a separate Risk Oversight Governance Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	COMPLIANT	Provide information or link/reference to a document containing information on the Risk Oversight Committee, including its functions.	Board established a Risk Oversight Governance Committee composed of duly competent and qualified members. Committee is composed of three members, two being independent directors including the chairman.
2	BROC is composed of at least three members, majority of whom should be independent directors, including the Chairman.	COMPLIANT	Provide information or link/reference to a document containing information on the members of the BROC, including their qualifications and type of directorship	
3	Chairman of the BROC is not the Chairman of the Board or of any other committee.	COMPLIANT	Provide information or link/reference on the Chairman of the BROC	
4	At least one member of the BROC as relevant thorough knowledge and experience on risk and risk management.	COMPLIANT	Provide information or link/reference to a document containing information on the background, knowledge skills, and/or experience of the members of the BROC	
Recor	nmendation 3.5.		•	
1	Board establishes a Related Party Transactions Committee (RPT) which is tasked with reviewing all material related party transactions of the company.	COMPLIANT	Provide information or link/reference to a document containing information on the Related Party Transactions (RPT) Committee, including its functions.	Committee functions are subsumed to the Audit Compliance and Corporate Governance Committee. The Audit Compliance and Corporate Governance Committee is composed of two Independent directors including the Chairman and one non-executive Director.

2	RPT is composed of at least three members, majority of whom should be independent, including the Chairman.	COMPLIANT	Provide information or link/reference to a document containing information on the members of the RPT Committee, including their qualifications and type of directorship	Committee functions are subsumed to the Audit Compliance and Corporate Governance Committee which is composed of three members, two being independent directors including the Chair.
Recor	nmendation 3.6.			
1	All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information	COMPLIANT	Provide information or link/reference to the company's committee charters, containing all the required information, particularly the functions of the Committee that is necessary for performance evaluation purposes.	The Company only has an Audit Committee that is covered by an Audit Charter.
	Committee Charters provide standards for evaluating the performance of the Committees.	COMPLIANT		https://cebuanalhuillier.com/wp-content/uploads/2024/05/Audit-Committe- Charter.pdf
3	Committee Charters were fully disclosed on the company's website	NON-COMPLIANT	Provide information on or link/reference to the company's website where the Committee Charters are disclosed.	Committee Charter is published in the company's website in May 2024.
				https://cebuanalhuillier.com/microinsurance/

**Principle 4:** To show full commitment to the company, the directors should devote time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.

Recor	mmendation 4.1.			
1	The Directors attends and actively participates in all meetings of the Board, Committees and shareholders in person or through tele-videoconferencing conducted in accordance with the rules and regulations of the Commission	COMPLIANT	Provide information or link/reference to a document containing information on the process and procedure for tele/videoconferencing board and/or committee meetings. Provide information or link/reference to a document containing information on the attendance and participation of directors to Board, Committee and shareholders' meetings.	Section 4 of Article III of the Company's By-Laws provides that the meeting of the Board of Directors may be in person or conference telephone or by other communication equipment. https://cebuanalhuillier.com/wp-content/uploads/2024/07/CLIBI_Amended By-Laws.pdf
2	The directors review meeting materials for all Board and Committee meetings.	COMPLIANT		Per the Company's Corporate Governance Manual, the Directors are expected to devote sufficient time to familiarize themselves with the Corporation's business including reviewing the materials for all Board meetings. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B Corporate-Governance-Manual-CLIB-6.pdf
3	The director asks the necessary questions or seeks clarifications and explanations during the Board and Committee meetings.	COMPLIANT	Provide information or link/reference to a document containing information on any questions raised or clarification/explanation sought by the directors	
Recor	mmendation 4.2.			
1	Non-executive directors concurrently service as directors to a maximum of five Insurance Commission Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposal/views, and oversee the long-term strategy of the company.	COMPLIANT	Disclose if the company has a policy setting limit of board seats that a non- executive director can hold simultaneously. Provide information or link/reference to a document containing information on the directorships of the company's directors in both listed and non-listed companies.	The 3 non-executive directors are concurrently serving as Directors for only 2 ICREs, this Company and its affiliate Cebuana Lhuillier Insurance Solutions Inc.

Recor	Recommendation 4.3.				
1	The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company.	COMPLIANT	Provide a copy of the written notification to the board or minutes of board meeting wherein the matter was discussed.		
		exercise an objective a	nd independent judgment on all corporate	affairs.	
Recor	nmendation 5.1.				
1	The Board is composed of at least twenty percent (20%) independent directors.	COMPLIANT	Provide information or link/reference to a document containing information on the number of independent directors in the board.	For 2022, the Company has no Independent Directors. The Company appointed Independent Directors on February 9, 2023.	
Recon	nmendation 5.2.				
1	The independent director possesses all the necessary qualifications and none of the disqualifications to hold the position.	COMPLIANT	Provide information or link/reference to a document containing information on the qualifications of the independent directors.	The Company's Corporate Governance Manual provides for the requirements of the Independent Director	
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf	

Reco	nmendation 5.3.			
1	The independent director serves for a maximum cumulative term of nine years. As far as Insurance Companies are concerned, the foregoing term shall be reckoned form 02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016. For other covered entities, all previous terms served by existing Independent Directors prior to the effectively of this Circular shall not be included in the application of the term limit prescribed in this item.	COMPLIANT	Provide information or link/reference to a document showing the years IDs have served as such.	The Company's Corporate Governance Manual provides for a maximum cumulative term of nine years for the Independent Directors.
2	The company bars an independent director from serving such capacity after the term of nine years	COMPLIANT	Provide information or link/reference to a document containing information on the company's policy on the term limits for its independent director	1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf         The Company's Corporate Governance Manual provides for a maximum cumulative term of nine years for the Independent Directors.         https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1         1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
3	In the instance that the company retains an independent director in the same capacity after nine years, the board submits to the Insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting.	COMPLIANT	Provide proof of submission of a formal written justification to the Insurance Commission and proof of shareholders' approval during the annual shareholders' meeting.	The Company's Corporate Governance Manual provides that in case the Company retains the Independent Director in same capacity after nine years, the board submits to the Insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf

Reco	mmendation 5.4.			
1	The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.	COMPLIANT	Identify the company's Chairman of the Board and Chief Executive Officer	Mr. Jean Henri D. Lhuillier is both the Chairman and the Chief Executive Officer The Company has an appointed Lead Director among its Independent Directors. Refer to Part III of Corporate Governance Manual.
2	The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities	COMPLIANT	Provide information or link/reference to a document containing information on the roles and responsibilities of the Chairman of the Board and Chief Executive Officer. Identify the relationship of the Chairman and CEO.	The Company's By-Laws and the Corporate Governance Manual contain the roles and responsibilities of the Chairman of the Board and Chief Executive Officer.
				https://cebuanalhuillier.com/wp-content/uploads/2024/07/CLIBI_Amended By-Laws.pdf
Reco	mmendation 5.5.			
1	If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead director among the independent directors.	COMPLIANT	Provide information or link/reference to a document containing information on a lead independent director and his roles and responsibilities, if any. Indicate if the Chairman is independent.	The Company has an appointed Lead Director among its Independent Directors. Refer to Part III of Corporate Governance Manual.
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
Reco	mmendation 5.6.			
1	Directors with material interest in a transaction affecting the corporation should abstain from taking part in the deliberations for the same	COMPLIANT	Provide proof of abstention, if this was the case.	

Reco	mmendation 5.7.			
1	The non-executive directors (NEDs) have separate periodic meetings with the external auditor or heads of the internal audit, compliance and risk functions, without any executive directors present to ensure that proper checks and balances are in place within the corporation	COMPLIANT	Provide proof and details of said meeting, if any. Provide information on the frequency and attendees of meetings.	The Company's Corporate Governance Manual provides for Executive Sessions by Non-Executive Directors with the external auditor, heads of internal audit, compliance and risk functions without the executive directors present and the meetings are chaired by the Lead Independent Director.
2	The meetings are chaired by the lead independent director.	COMPLIANT		
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B Corporate-Governance-Manual-CLIB-6.pdf
body	, and assess whether it possess the righ		•	uld regularly carry out evaluations to appraise its performance as a
body	-		•	uld regularly carry out evaluations to appraise its performance as a The Company does periodic assessment on the performance of
body Reco	, and assess whether it possess the right mmendation 6.1.	t mix of background	s and competencies.	
body Reco	, and assess whether it possess the right mmendation 6.1. The Board conducts an annual assessment of its performance as a	t mix of background	s and competencies. Provide proof of annual assessments for the whole board, the individual members, the Chairman and the	The Company does periodic assessment on the performance of the Board, its Members, the Chair and each individual
body Reco 1	, and assess whether it possess the right mmendation 6.1. The Board conducts an annual assessment of its performance as a whole. The performance of the Chairman	t mix of background. COMPLIANT	s and competencies. Provide proof of annual assessments for the whole board, the individual members, the Chairman and the	The Company does periodic assessment on the performance of the Board, its Members, the Chair and each individual committee. The company performed its periodic assessment last January
Reco 1 2	, and assess whether it possess the right mmendation 6.1. The Board conducts an annual assessment of its performance as a whole. The performance of the Chairman is assessed annually by the Board. The performance of the individual member of the Board is assessed	t mix of background COMPLIANT COMPLIANT	s and competencies. Provide proof of annual assessments for the whole board, the individual members, the Chairman and the	The Company does periodic assessment on the performance of the Board, its Members, the Chair and each individual committee. The company performed its periodic assessment last January

	Every three years, the assessments are supported by external facilitator.	COMPLIANT	Identify the external facilitator and provide proof of use of an external facilitator	No External Facilitator for CY 2023 The company will engage an external facilitator to conduct the assessment in 2025.
Reco	mmendation 6.2.			
1	Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	COMPLIANT	Provide information or link/reference to a document containing information on the system of the company to evaluate the performance of the board, individual directors and committees, including a feedback mechanism from shareholders.	The board has in place criteria for performance assessment. Shareholder feedback will be reported to the Board during the annual stockholders meeting.
2	The system allows for a feedback mechanism from the shareholders	COMPLIANT		
	4			
	iple 7: Members of the Board are duty- mmendation 7.1.	bound to apply high	ethical standards, taking into account the in	terests of all stakeholders.
	· ·	bound to apply high COMPLIANT	ethical standards, taking into account the in Provide information on or link/reference to the company's Code of Business Conduct and Ethics	The Company has a Code of Employee Conduct and Discipline.
Reco	mmendation 7.1. Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external		Provide information on or link/reference to the company's Code of Business	The Company has a Code of Employee Conduct and Discipline.

3	The Code is disclosed and made available to the public through the company website.	NON-COMPLIANT	Provide a link to the company's website where the Code of Business Conduct and Ethics is posted/disclosed	Company's Code of Employee Conduct and Discipline is not published in its website for calendar year 2023. InQ1 2024 however, the Company made available a copy for viewing. https://cebuanalhuillier.com/wp-content/uploads/2024/04/Code-of-Employee- Conduct-and-Discipline.pdf
Recor	mmendation 7.2.	<u> </u>		
1	Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.	COMPLIANT	Provide proof of implementation and monitoring of compliance with the Code of Business Conduct and Ethics and internal policies. Indicate who are required to comply with the Code of Business Conduct and Ethics and any findings on non- compliance	All employees are required to comply with the Company's Code of Employee Conduct and Discipline
2	Board ensures the proper and efficient implementation and monitoring of compliance with the company internal policies.	COMPLIANT		https://cebuanalhuillier.com/wp-content/uploads/2024/04/Code-of-Employee- Conduct-and-Discipline.pdf

			Disclosure and Transparency		
Princ	Principle 8: The company should establish corporate disclosure policies and procedures that are practical in accordance with best practices and regulatory expectations.				
Reco	mmendation 8.1.				
1	Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that give a fair and complete picture of a company's financial condition, results and business operations.	COMPLIANT	Provide information on or link/reference to the company's disclosure policies and procedures including reports distributed/made available to shareholders and other stockholders	The Company's Corporate Governance Manual under Article IV.A contains the Company Disclosure Policies and Procedures.	
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf	
Reco	mmendation 8.3.				
1	Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	COMPLIANT	Provide information on or link/reference to the directors' academic qualifications, share ownership in the company, membership in other boards, other executive positions, professional experiences, expertise and relevant trainings attended.	The information on the Directors specifically on the share ownership and executive position are reflected in the Company's General Information Sheet. Moreover, the Company's Corporate Governance Manual also contains the policies on the Company Disclosure Policies and Procedures which provides that all relevant and material information on individual members and key executives to evaluate their experience and qualifications and assess potential conflicts of interest	
2	Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	COMPLIANT	Provide information on or link/reference to the key officers' academic qualifications, share ownership in the company, membership in other boards, other executive positions, professional experiences, expertise and relevant trainings attended.	https://cebuanalhuillier.com/wp-content/uploads/2024/07/CLIB_GIS_2024 _Final.pdf	

Reco	mmendation 8.4.			
1	Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with the ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code	COMPLIANT	Disclose or provide link/reference to the company policy and practice for setting board remuneration.	The Company's Corporate Governance Manual provides for the policies in setting Board remuneration. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with the ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code	COMPLIANT	Disclose or provide link/reference to the company policy and practice for setting executive remuneration.	The Company's Corporate Governance Manual provides for the policies in setting Executive remuneration.         https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1         1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
3	Company disclosed the remuneration on an individual basis, including termination and retirement provisions	NON-COMPLIANT	Provide breakdown of director remuneration and executive compensation, particularly the remuneration of the CEO	Company wishes to keep confidential the remuneration details of the CEO and its board members with respect to data privacy.

Recor	nmendation 8.5.			
1	Company discloses its policies governing Related Party Transaction (RPTs) and other unusual or infrequently occurring transactions.	COMPLIANT	Disclose or provide link/reference to the company's RPT policies. Indicate the director with conflict of interest abstained from the board discussion on that particular transaction.	The Company created an RPT Policy that is designed to identify and monitor transactions that are material in nature. (RPT Policy Not yet published) The company discloses material or significant RPTs in its audited financial statements. The audited financial statements are reviewed and approved for release by the BOD.
2	Company discloses material or significant RPTs in its Annual Company Report or Annual Corporate Governance Report, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders in the annual stockholders' meeting during the year.	COMPLIANT	<ul> <li>Provide information on all RPTs for the previous year or reference to a document containing the following information on all RPTs:</li> <li>1. Name of the related counterparty;</li> <li>2. Relationship with the party;</li> <li>3. Transaction date;</li> <li>4. Type/nature of transaction;</li> <li>5. Amount or contract price;</li> <li>6. Terms of the transaction;</li> <li>7. Rationale for entering into the transaction;</li> <li>8. The required approval (i.e. names of the board of directors approving, names and percentage of shareholders who approved) based on the company's policy; and</li> <li>9. Other terms and conditions</li> </ul>	
Recor	nmendation 8.7.			
1	Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	COMPLIANT	Provide link to the Company's website where the Manual on Corporate Governance is posted.	The Corporate Governance Manual contains its corporate governance policies, programs and procedures https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	Company's MCG is posted in its company's website.	COMPLIANT		Corporate Governance Manual is published and may be accessed via the Company's Official Website.

**Principle 9:** The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external auditor's independence and enhance audit quality.

Reco	mmendation 9.1.			
1	Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditor.	COMPLIANT	Provide information on or link/reference on the process for approving and recommending the appointment, reappointment, removal and fees of the company's external auditor.	The Audit Charter has a process of approving and recommending the appointment, reappointment, removal, and fees of the external auditor https://cebuanalhuillier.com/wp-content/uploads/2024/05/Audit-Committe- Charter.pdf
2	The appointment, reappointment, removal and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	COMPLIANT	Indicate the percentage of shareholders that ratified the appointment, reappointment, removal and fees of the external auditor	The Shareholders approve the appointment of the external auditor.
3	For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	COMPLIANT	Provide information on or link/reference to a document containing the company's reason for removal or change of external auditor.	The Company has not removed its external auditor.
Reco	mmendation 9.2.		1	1
1	Audit Committee Charter includes the Audit Committee responsibility on: i. assessing the integrity and independence of external auditors; ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirement.	COMPLIANT	Provide link/reference to the company's Audit Committee Charter.	Refer to the Company's Audit Charter

2	Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and	COMPLIANT	Provide link/reference to the company's Audit Committee Charter.	Refer to the Company's Audit Charter
	effectiveness on an annual basis.			https://cebuanalhuillier.com/wp-content/uploads/2024/05/Audit-Committe- Charter.pdf
Recor	mmendation 9.3.			
1	Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.	COMPLIANT	Disclose the nature of non-audit services performed by the external auditor, if any.	No Non-audit Services Performed on the Company
2	Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity.	COMPLIANT	Provide link/reference to guidelines or policies on non-audit services.	No Non-audit Services Performed on the Company
Princi	i <b>ple 10:</b> The company should ensure th	at the material and re	eportable non-financial and sustainability is	sues are disclosed.
Deser				
	mmendation 10.1.			
1	Board has a clear and focused policy on the disclosure of non- financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.	COMPLIANT	Disclose or provide link on the company's policies and practices on the disclosure of non-financial information, including EESG issues.	The Company's Corporate Governance Manual provides that the Company shall ensure that the material and reportable non- financial and sustainability issues are disclosed with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business which underpin sustainability.
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	Company adopts a globally recognized standard/framework in reporting sustainability and non- financial issues.	NON-COMPLIANT	Provide link to Sustainability Report, if any. Disclose the standards used.	The Company revised Section VII. Duties of Stakeholders of the Corporate Governance Manual already includes drafts of provisions on sustainability and corporate social responsibility. These will be approved in Q3 2024.

**Principle 11:** The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. The channel is crucial for informed decision-making by investors, stakeholders and other interested users.

Recor	Recommendation 11.1.					
1	The Company should have a website to ensure a comprehensive, cost efficient, transparent, and timely manner of disseminating relevant information to the public.	COMPLIANT	Disclose and identify the communication channels used by the company (i.e. website, Analyst's briefing, Media briefings/press conferences, Quarterly reporting, Current reporting, etc.). Provide links, if any.	The Company has an Official Website where its ACGR is published together with mandated supporting files ensuring due transparency to relevant information.		
				https://cebuanalhuillier.com/microinsurance/		
	Internal Control System and Risk Management Framework					
	Principle 12: To ensure the integrity, transparency and proper governance in the conduct of its affairs, the company should have a strong and effective internal control system and enterprise risk management framework.					

Reco	Recommendation 12.1.						
1	Company has an adequate and effective internal control system in the conduct of its business.	COMPLIANT	List quality service programs for the internal audit functions. Indicate frequency of review of the internal control system.	The Audit Services Division - Business Process Audit Department provides assurance and consulting (real-time assurance) services. The assurance service is performed, depending on the risk assessment of the process or unit, either once, twice, or thrice every three years. While the consulting (real-time assurance) service is performed when a new project or process will be implemented. We join the project team to check in real- time if controls were in place before implementation			

2	Company has an adequate and effective enterprise risk management framework in the conduct of its business.	COMPLIANT	Identify international framework used for Enterprise Risk Management. Provide information or reference to a document containing information on: 1. Company's risk management procedures and processes. 2. Key risks the company is currently facing. 3. How the company manages the key risks. Indicate frequency of review of the enterprise risk management framework.	<ul> <li>The risk management process is based on ISO 31000 Risk Management Framework</li> <li>Risk identification - process of identifying, recognizing and describing risks.</li> <li>Risk analysis - process to comprehend the nature of risk and to determine the risk level.</li> <li>Risk evaluation - process of comparing the results of risk analysis with the company's risk criteria to determine whether the risk and/or its magnitude is acceptable or tolerable.</li> <li>Risk treatment - process to modify risk by removing the risk source; changing the likelihood; changing the consequences; transferring the risk to another party or parties or retaining if risk is acceptable.</li> <li>Risk monitoring - continual checking, supervising, critically observing or determining the status of risk and treatment plan in order to identify change from the performance level required or expected.</li> <li>Risk review - activity undertaken to determine the suitability, adequacy and effectiveness of the subject matter to achieve established objectives.</li> <li>The risk management framework is reviewed annually.</li> </ul>
Reco	mmendation 12.2.			
1	Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	COMPLIANT	Disclose if the internal audit is in-house or outsourced. If outsourced, identify the external firm.	The Internal Audit is in-house.

Reco	mmendation 12.3.			
1	The company has a qualified Chief Audit Executive (CAE) appointed by the Board.	COMPLIANT	Identify the company's Chief Audit Executive (CAE) and provide information on or reference to a document containing his/her responsibilities.	The Audit Services Division is the company's internal audit function responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.
2	CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.	COMPLIANT		The head of the Audit Services Division performs the role of the CAE.
3	In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	COMPLIANT	Identify qualified independent executive or senior management personnel, if applicable.	The Audit Services Division is the company's internal audit function responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider. The head of the Audit Services Division performs the role of the CAE.
Reco	mmendation 12.4.			
1	The company has a separate risk management function to identify, assess and monitor key risk exposures.	COMPLIANT	Provide information on company's risk management function.	Company has Risk Management Division which addresses existing and possible risk exposures

Reco	mmendation 12.5.			
1	In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is ultimate champion of Enterprise Risk Management (ERM).	COMPLIANT	Identify the company's Chief Risk Officer (CRO) and provide information on or reference to a document containing his/her responsibilities and qualifications/background.	The Company has an Enterprise Risk Management Division headed by a Division Head who is the champion for ERM.
2	CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	COMPLIANT		
		Culti	ivating a Synergic Relationship with Shareh	nolders
Princ	iple 13: To company should treat all th		and equitably, and also recognize, protect a	
Deser				
	mmendation 13.1.	CONADULANT	Dura ida link an afanan aa ta tha	The Company is Company to Company on Manual and Division
1	Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.	COMPLIANT	Provide link or reference to the company's Manual on Corporate Governance where shareholder's rights are disclosed.	The Company's Corporate Governance Manual and By-Laws includes the basic shareholder rights.
				https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	Board ensures that basic shareholder rights on the company's website.	COMPLIANT	Provide link to company's website	Shareholders rights are included in the Corporate Governance Manual as published in the company's website. <u>https://cebuanalhuillier.com/microinsurance/</u> .

Reco	Recommendation 13.2.					
1	Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 21 days before the meeting	COMPLIANT	Indicate the number of days before the annual stockholders' meeting or special stockholders' meeting when the notice and agenda were sent out. Indicate whether shareholders' approval of remuneration or any changes therein were included in the agenda of the meeting. Indicate whether shareholders' approval of remuneration or any changes therein were included in the agenda of the meeting. Provide link to the Agenda included in the company's Information Statement.	Per the Company's By-Laws, the notice for the Annual Stockholder's Meeting shall be sent at least 2 weeks prior to the date of the meeting with the Agenda.		
				https://cebuanalhuillier.com/wp-content/uploads/2024/07/CLIBI_Amended By-Laws.pdf		
Reco	mmendation 13.3.					
1	Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	NON-COMPLIANT	Provide information or reference to a document containing information on all relevant questions raised and answers during the ASM and special meeting and the results of the vote taken during the most recent ASM/SSM.	The Minutes of the Annual and Special Shareholders' Meeting are not published in the website because they contain strategic and/or confidential matters, which could compromise the competitive business interests of the company. However, the company recognizes the need to protect the consumer and this is already being addressed with the activities in compliance with the Financial Consumer Protection Act.		

2 Pecce	Minutes of Annual and Special Shareholders' Meetings are available on the company website within five business days from the end of the meeting.	NON-COMPLIANT	<ul> <li>Provide link to the minutes of meeting in the company website.</li> <li>Indicate voting results for all agenda items, including the approving, dissenting and abstaining votes.</li> <li>Indicate also if the voting on resolutions was by poll.</li> <li>Include whether there was opportunity to ask question and the answers given, if any</li> </ul>	The Minutes of the Annual and Special Shareholders' Meeting are not published in the website because they contain strategic and/or confidential matters. The Company, however, recognizes the need to protect the consumer and it is already being addressed with the activities geared towards compliance with the Financial Consumer Protection Act.
Reco				
1	Board has an alternative mechanism to resolve intra- corporate disputes in an amicable and effective manner	COMPLIANT	Provide details of the alternative dispute resolution made available to resolve intra-corporate disputes.	Alternative Dispute Mechanism is included in the Company's Manual on Corporate Governance. The Company published a copy on its official website. https://cebuanalhuillier.com/wp-content/uploads/2024/08/PG5-SSC.1 1.1.1.2-1B_Corporate-Governance-Manual-CLIB-6.pdf
2	The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	COMPLIANT	Provide link/reference to where it is found in the Manual on Corporate Governance.	Alternative Dispute Mechanism is included in the Company's Manual on Corporate Governance. The Company published a copy on its official website.

Interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.         Recommendation 14.1.         1       Board identifies the company's various stakeholders and promotes cooperation between them and company in creating wealth, growth and sustainability.       COMPLIANT       Identify the company's shareholder and provide information on reference to a document containing information on the company's policies and programs for its stakeholders.       CLIB's stakeholders are its parent company, customer employees, suppliers, service providers, counterparties government regulators. Company adopts in its Manual, explicites and programs for its stakeholders.         1       Board establishes clear policies and programs to provide a mechanism on the fair treatment and programs to provide a mechanism on the fair treatment and programs for the protection and fair treatment of company's stakeholders.       CompLIANT         1       Board establishes clear policies and programs for the protection of stakeholders.       CompLIANT         1       Board establishes clear policies and programs for the protection of stakeholders.       Company's stakeholders.         1       Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.       Company's stakeholders.         1       Board establishes clear policies and programs for the protection of stakeholders.       Company's stakeholders.       Company adopts in its Corporate Governance Manual, exis policies and programs which provide a mechanism on the fair treatment and prote		Duties to Stakeholders					
1       Board identifies the company's various stakeholders and promotes cooperation between them and company in creating wealth, growth and sustainability.       COMPLIANT       Identify the company's shareholder and provide information or reference to a document containing information on the company's policies and programs for its stakeholders.       CLIB's stakeholders are its parent company, customer employees, suppliers, service providers, counterparties government regulators. Company adopts in its Manual, expolicies and programs which provide a mechanism on the company's policies and programs for its stakeholders and a transper framework and process that allow stakeholders to commu with the Company and to obtain redress for the violati their rights.         1       Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.       COMPLIANT         1       Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.       COMPLIANT         1       Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.       Company's stakeholders.       Company adopts in its Corporate Governance Manual, exis policies and programs for the protection and fair treatment of company's stakeholders.         1       Board establishes clear policies and programs or the fair treatment and protection of stakeholders.       Company's stakeholders.       Company adopts in its Corporate Governance Manual, exis policies and programs which provide a mechanism on the fair treatment and protection of stakeholders.		Principle 14: To rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders' rights and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.					
various stakeholders and promotes cooperation between them and company in creating wealth, growth and sustainability.provide information or reference to a document containing information on the company's policies and programs for its stakeholders.employees, suppliers, service providers, counterparties government regulators. Company adopts in its Manual, ex policies and programs which provide a mechanism on the treatment and protection of stakeholders to commu with the Company and to obtain redress for the violati their rights.Recommendation 14.2.ComPLIANT and programs to provide a mechanism on the fair treatment and protection of stakeholders.ComPLIANT company's stakeholders.Identify policies and programs for the protection and fair treatment of company's stakeholders.Company adopts in its Corporate Governance Manual, exis policies and programs which provide a mechanism on the faramework and programs which provide a mechanism on the faramework and programs which provide a mechanism on the faramework and programs which provide a mechanism on the fair treatment and protection of stakeholders.1Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.ComPLIANT company's stakeholders.Company adopts in its Corporate Governance Manual, exis policies and programs which provide a mechanism on the fair treatment and protection of stakeholders.	Reco	mmendation 14.1.					
1       Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.       COMPLIANT       Identify policies and programs for the protection and fair treatment of company's stakeholders.       Company adopts in its Corporate Governance Manual, exist policies and programs which provide a mechanism on the fair treatment and protection of stakeholders and a transparen framework and process that allow stakeholders to communication with the Company and to obtain redress for the violation or	1	various stakeholders and promotes cooperation between them and company in creating wealth,	COMPLIANT	provide information or reference to a document containing information on the company's policies and programs for its	CLIB's stakeholders are its parent company, customers, its employees, suppliers, service providers, counterparties and government regulators. Company adopts in its Manual, existing policies and programs which provide a mechanism on the fair treatment and protection of stakeholders and a transparent framework and process that allow stakeholders to communicate with the Company and to obtain redress for the violation of their rights.		
and programs to provide a mechanism on the fair treatment of mechanism on the fair treatment and protection of stakeholders. protection and fair treatment of company's stakeholders. protection of stakeholders and a transparent framework and process that allow stakeholders to communication of stakeholders for the violation of the stakeholders.	Reco	mmendation 14.2.		ł	l		
	1	and programs to provide a mechanism on the fair treatment	COMPLIANT	protection and fair treatment of	Company adopts in its Corporate Governance Manual, existing policies and programs which provide a mechanism on the fair treatment and protection of stakeholders and a transparent framework and process that allow stakeholders to communicate with the Company and to obtain redress for the violation of their rights.		

leco	mmendation 14.3.			
1	Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	COMPLIANT	Provide the contact details (i.e. name of contact person, dedicated phone number or e-mail address, etc.) which stakeholders can use to voice their concerns and/or complaints for possible violation of their rights. Provide information on whistle blowing policy, practices and procedures for stakeholders.	Stakeholders can report to the details below: Whistle blowing Channel Hotlines Globe: 0966-0627-212 Smart: 0908-6887-376 email address: whistleblowing@pjlhuillier.com.
	iple 15: A mechanism for employee paranance processes.	rticipation should be	developed to create a symbiotic environmer	nt, realize the company's goals and participate in its corporate
leco	mmendation 15.1.			
1	Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.	COMPLIANT	Provide information on or link/reference to company policies, programs and procedures that encourage employee participation.	Company adopted I.R.I.T.E.S., in its core values. This promotes employee engagement in support of the organization's objectives. Employees are guided by company policies which serve as roadmap for day-to day operations Innovation - application of solutions to market needs Respect - to customers and different stakeholders Integrity - act with honesty and integrity Teamwork - collaborative effort Excellence - execution beyond the expected Social Responsibility - take responsibility on impact to social welfare ; CSR Programs
eco	mmendation 15.2.			
1	Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct	COMPLIANT	Provide information on or link/reference to company policies, programs and practices on anti-corruption.	The Company's Code of Employee Conduct Discipline includes penalties for offenses that violate the Company's anti- corruption stand
				https://cebuanalhuillier.com/wp-content/uploads/2024/04/Code-of-Employ

2	Board disseminates the policy and program to employees across the organization through trainings to embed them in the Company's culture	COMPLIANT	Identify how the board disseminated the policy and program to employees across the organization	The Company disseminates its Code of Employee Conduct and Discipline through its internal website and mandatory trainings https://cebuanalhuillier.com/wp-content/uploads/2024/04/Code-of-Employee- Conduct-and-Discipline.pdf
Reco	nmendation 15.3.			
1		COMPLIANT	Disclose or provide link/reference to the company whistle-blowing policy and procedure for employees. Indicate if the framework includes procedures to protect the employees	Whistle blowing Channel Hotlines Globe: 0966-0627-212 Smart: 0908-6887-376 may still be sent thru the following email address: whistleblowing@pjlhuillier.com.
2	Board establishes a suitable framework for whistle blowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistle blowing concerns	COMPLIANT	from retaliation. Provide contact details to report any illegal or unethical behavior.	
3	Board supervises and ensures the enforcement of the whistle blowing framework.	COMPLIANT	Provide information on how the board supervised and ensured enforcement of the whistle blowing framework, including any incident of whistle blowing	

**Principle 16:** The Company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development.

#### Recommendation 16.1.

1	Company recognizes and places	COMPLIANT	Provide information or reference to a	The company is involved in various community initiatives such as		
	importance on the		document containing information on the	financial wellness, education, and disaster resilience programs.		
	interdependence between		company's community involvement and			
	business and society, and		environment-related programs	Cebuana Lhuillier's annual Disaster Resilience Forum aims to		
	promotes a mutually beneficial			continue the ongoing discussions on various multi-sectors'		
	relationship that allows the			initiatives and efforts in building disaster resilient communities.		
	company to grow its business,					
	while contributing to the			Alternative Learning System (ALS), along with three other		
	advancement of the society where			initiatives that emphasize the value of education —		
	it operates.					
				Nationwide Scholarship Program, Spiritual and Social		
				Enhancement Program, and Special Projects on Education. ALS		
				provides Academic, Livelihood, Spiritual and Social Education to		
				former out-of-school youth and adults in the elementary and		
				secondary levels.		

#### **CERTIFICATION**

The undersigned certify that the responses and explanations set forth in the above Company's Annual Corporate Governance Report are true, complete and correct of our own personal knowledge and/or based on authentic records. 0 HAV 2021

Signed in the City of	Makati City	on the	2 9 MAT	20 <b>24</b>	
Jean Henri D. Lhui CHAIRMAN OF THI Signature over printed nam Maria Rosario E. CORPORATE SECH Signature over printed nam Maria Rodora E. INDEPENDENT DIN Signature over printed nam	E BOARD e Ereño RETARY ne S Banares RECTOR		lean Henri D RESIDENT/C igoature over prim ablo C. Sam ORPORATE COMPLIANCE ignature over prim rancisco S./ NDEPENDENT ignature over prim	EO Iteomame Son II GOVERNAT COFFICER Ited name	as

## 2 9 MAY 2024

**DATE/ PLACE ISSUED** 

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_ day of ,20\_\_\_, by the following who are all personally known to me (or whom I have identified through competent evidence of identity) and who exhibited to me their respective identification document as follows:

NAME	ID NO.
1. Jean Henri D. Lhuillier	TIN 126-715-389
2. Maria Rosario E. Ereño	TIN 165-037-366
3. Pablo C. Samson II	TIN 300-832-050
4. Maria Rodora E. Banares	TIN 107-973-640
5. F	
6.	

#### **NOTARY PUBLIC**

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Page No.	a	3	;
Book No.	1		;
Series of 2	20 2	3	<u>    ;</u>



911a + 1 ATTY. JAYDEE JUSTINE B. LEGASPI-BUDUAN Notaly Public for Makati City Commission No. M-170 Valid until December 31, 2025 PJL Corporate Centre, 1782 Nicanor Garcia cor. Candelaria Streets Brgy. Valenzuela, Makati City IBP OR No. 329746 / 12-17-2023 PTR No. MKT 10075643 / 01-02-2024 MCLE Compliance No. VII-0005044 valid until 04-14 2~5 Roll No. 52580

SUBSCRIBED AND SWORN TO before me, a Notary Public commissioned in and for the City of Makati this May 21, 2024 by FRANCISCO S.A. SANDEJAS, who has satisfactorily proven to me his identity through his TIN – 906-825-200 and that he is the same person who appeared and signed the foregoing instrument in my presence within my jurisdiction, and who avowed to the truth of its content under penalty of law.

Doc. No. <u>324</u>; Page No. <u>66</u>; Book No. <u>11</u>; Series of 2024.

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ATTY, JAYDEE JUSTINE 3. LEGASPI-BUDUAN Notary Public for Makati City Commission No. M-170 Valid until December 31, 2025 PJL Corporate Centre, 1782 Nicanor Garria cor. Candelaria Streets Brgy, Valenzuela, Makati City IBP OR No. 329746 / 12-17-2023 PTR No. MKT 10075643 / 01-02-2024 MCLE Compliance No. VII-0005044 valid until 04-14-2<sup>-75</sup> Roft No. 52580